

ACCESSIBILITY GUIDE



Our commitment is to offer travel with the highest levels of comfort, quality and safety for all of our passengers. To help us achieve this goal, our customer attention service on **902 02 60 61 or 973 75 00 90** is available to deal with all your inquiries.

Our regular-line vehicles are fully accessible and feature lifting platforms that allow access for passengers travelling in their own wheelchairs. Reserved areas inside our vehicles are properly fitted for safe travel.

In order to guarantee travelling conditions, we recommend passengers to contact our customer attention service on 902 02 60 61 or 973 75 00 90 with details of their route **2 hours beforehand**, as well as to inform us if they need assistance.

Emergency 'driver-alert' buttons are fitted in the reserved areas. We also offer the possibility of using a hands-free device for communicating with the coach driver. Call our customer attention service for more details.

Guide dogs or helpers that accompany passengers may travel inside coaches, at their owner's feet or by their side, in which case they must possess the proper documentation.



Oficines centrals

Pol. Ind. Torrefarrera. Camí de les Comes, s/n. 25123 TORREFARRERA (Lleida). Tel. 973 75 00 90. Fax 973 75 02 52

Domicili fiscal

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